

# Mika Sylvia Hearn - Digital Marketer



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## **Summary**

I am a digital marketer with over 14 years of experience working at advertising agencies. I specialize in creating digital marketing strategies and executing effective online campaigns. I also have experience in leading website design planning and front-end web development.



## Work Experience

## RCMA, Account & Project Manager

Greenville, SC | May 2024 - April 2025

- >> Managed 23 client accounts which included establishing strong client relationships, creating clear communication channels, and overseeing successful project results.
- >> Coordinated with clients and team members to develop project timelines while using management software to optimize production time and resources for 5 employees.
- >> Corresponded frequently with clients for over 15 active projects, provided updates, received feedback for team members, and ensured satisfaction with deliverables.

### 3Fold Digital, **Digital Marketing Director**

Greenville, SC | March 2020 - March 2024

- >> Directed digital marketing campaign strategies for paid digital media, SEO planning, social media advertising, and website development for up to ten clients at a time.
- >>> Planned and executed campaigns using SEM, SEO, social media, and email marketing; including a campaign for a national textile brand that doubled their annual online revenue, and earning them over \$1.6 million in online sales over a four year period.
- >> Crafted a successful paid social media and ecommerce campaign focused on creating sales and traffic for a B2B gourmet produce brand to aid in establishing an online B2C audience for them—earning them over \$51,000 in revenue within five months.
- >> Led the digital campaign for a full-funnel, online marketing strategy to help increase the enrollment of students at a local private school to record breaking levels within the school's history, and maxing out their student capacity levels.
- >> Aided a major southeastern windows and door manufacturer in improving their online advertising strategy through comprehensive data analysis & reporting; and also doubled their online conversion rates within two months of taking over their digital campaigns.

## RCMA, Web Director

Greenville, SC | February 2011 - March 2020

- >> Led my team members on website and digital media projects, and worked closely with clients to create holistic plans for their web presence, which helped bring in over \$50,000 of new client work annually.
- >> Designed and developed top of the line websites worth up to \$30,000 for a variety of local and national clients that offered a visually impressive and user-friendly experience.
- >> Planned out comprehensive, custom web strategies for over a dozen clients—including website creation, SEO planning, and SEM campaigns.



## Search Engine Marketing (SEM), and Pay-Per-Click (PPC)

- >> Google Search & Display Ads
- >> YouTube Video Ads
- >> News & Publication Website PPC

#### Social Media Marketing

- >> Platform Management for Meta, Facebook, Instagram, LinkedIn, TikTok, and Reddit
- >> Analytics and Insight tools: Sprout Social, Hootsuite, and Resonate
- >> Social Media Ad Design & Copy Writing

#### Search Engine Optimization (SEO)

- >> SEO Tools: Moz Pro, SEM Rush, and Google Analytics
- >> On-Site and Off-Site Web Optimizations
- >> Keyword Research and Planning

#### **Ecommerce Marketing**

- >> Shopify & WooCommerce Management
- >> Google & Automation Integration
- >>> Product Listing Optimization & SEO

#### **Analytics and Data Analysis**

- >> Google Analytics & Google Tag Manager
- >> Conversion Rate & ROI Optimizations
- >>> Reporting Tools & Dashboards

#### **Email Marketing**

- >> Email Automation: MailChimp & Keap
- >> Contact Lead Generation



## North Greenville University

B.A. Interdisciplinary Studies in **Design & Communication** 

Tigerville, SC | Graduated May 2010 | GPA: 3.9